Nextpoint

SECURITY & PRIVACY

Ensuring the confidentiality, integrity, and availability of customer data

SECURITY

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AT NEXTPOINT

* OVERVIEW

Ensuring the confidentiality, integrity, and availability of customer data is of the utmost importance to Nextpoint. In addition to hosting its applications on Amazon Web Services, the most secure data host available, Nextpoint has a dedicated infrastructure and security officer responsible for ensuring the protection of all client data.

We have no higher priority than the privacy and security of our clients' data. We aim to lead the industry as a trusted repository for client data and are continually seeking to strengthen that position.

NEXTPOINT SECURITY AT A GLANCE

- **AWS Data Centers:** Amazon Web Services offers the strictest standards of security and compliance, trusted by NASA, the CIA and many leading corporations.
- **Data Encryption:** Best in class SSL data encryption enforced at all times, in motion or at rest, keeping your data unreadable to unauthorized parties.
- **SOC II Compliant:** Auditing procedure ensures we securely manage data to protect the privacy of our clients.
- **Controlled Access:** Access to all data is permissions-based – you control who can access data at the case, folder and document level.
- **Audit Trails:** Comprehensive audit trails and reporting features ensure you know who has accessed each and every document.
- **Two Factor Authentication:** Forced authentication of all users and devices ensures utmost confidentiality of data.

* A COMPANY-WIDE COMMITMENT

All new hires undergo background checks before formally starting work as well as security training as part of the Nextpoint onboarding process. Following successful completion of the training, employees sign a confidentiality agreement regarding the protection of client information. Additionally, all employees regardless of tenure, participate in annual security training.

Security risks are assessed on an ongoing basis by Nextpoint's Site Reliability Engineer. These assessments include running a weekly vulnerability scan, reviewing controls each month, and conducting an annual comprehensive IT risk assessment.

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* THE MOST SECURE DATA HOST AVAILABLE

Security within Nextpoint products are provided on multiple levels: the operating system of the host system; the virtual instance operating system, or guest operating system; a stateful firewall; and signed API calls. Each of these items builds on the capabilities of the others.

Nextpoint products are deployed through Amazon Web Services. Amazon Web Services far surpasses even the strictest privacy and security standards, including standards held by the United States Department of Defense. Simply put, there is no more secure and dependable service for storing electronic data.

* ACCESS CONTROLS

Data is encrypted both at rest and in storage. Data processing takes place on

virtual machines explicitly provisioned to serve only one client per lifetime. Physical access to data centers is strictly controlled both at the perimeter and building ingress points by professional security staff. State-of-the-art video surveillance and intrusion detection systems ensure security.

All employee data access is documented via a documentation trail. This trail includes both documentation of the request and the granting of that request by an authorized party. Multi-factor authentication and session timeouts further guard against unauthorized access.

NOW FEATURING: SINGLE SIGN-ON

At Nextpoint, we understand that managing multiple login credentials across platforms slows down your team and introduces security risks. Our Single Sign-On (SSO) solution addresses these issues by enabling a single login for Nextpoint and other platforms, enhancing security and simplifying daily operations. SSO also gives you more power to set security standards as you see fit for your team.

Enhanced security. Increased productivity. Easy compliance.

Compatible with:

okta   Azure   PLUS MORE
                             TO COME

Nextpoint products hosted by AWS are designed to provide 99.999999999% durability of objects over a given year.

* SYSTEM AVAILABILITY AND BACKUP

Nextpoint products hosted by Amazon Web Services are designed to provide 99.999999999% durability of objects over a given year. Amazon S3 redundantly stores your objects on multiple devices across multiple facilities in an Amazon S3 Region.

Nextpoint is fully prepared for complete data recovery and an immediate return to service following an accident or disaster.

Nextpoint

Nextpoint takes the overly cautious position of assuming all customer data is highly sensitive.

* DATA DESTRUCTION

Nextpoint will delete customer data upon request. Nextpoint uses hosting providers that follow hardware protocols to destroy data as part of the decommissioning process. If a hardware device is unable to be decommissioned using these procedures, the device will be degaussed or physically destroyed in accordance with industry-standard practices.

* INCIDENT RESPONSE AND BREACH NOTIFICATION

Nextpoint's Site Reliability Engineer reviews firewall notifications and operating system event logs on a daily basis. The officer also monitors access levels to secured technologies (AWS, the network, the application, etc.) and failed login attempts to the application.

If Nextpoint discovers there may have been an incident in security which has or may have resulted in unauthorized access to Nextpoint protected data, we notify potentially affected users as soon as it's possible to do so without compromising any investigation or remediation of the breach.

* PRIVACY

Nextpoint takes the overly cautious position of assuming customer data is highly sensitive. In addition to strictly adhering to the GDPR, Nextpoint adheres to numerous other privacy regulations by hosting data with Amazon Web Services, which complies with the strongest regulations in effect worldwide. For more information on Amazon Web Services and privacy regulations compliance, see here. Read Nextpoint's privacy policy in full.

* EDISCOVERY SECURITY + COMPLIANCE

SECURITY STANDARDS

Amazon Web Services is compliant with the strictest and most comprehensive security standards available. Additionally, Nextpoint is SOC II Type 2 certified. We closely monitor changes in standards and legislation to maintain compliance.

As a pioneer of the cloud in legal tech, Nextpoint has also helped set the standards for legal data security. We are a founding member of the Legal Cloud Computing Association, and we co-authored the legal industry's first set of cloud security standards.

Read more details about our industry-leading security protocols at nextpoint.com/trust.

You can always find information on our latest releases at nextpoint.com/new-releases/. If you have any questions, do not hesitate to reach out to your dedicated Client Success Representative. We're here for you!

ABOUT NEXTPOINT

Nextpoint delivers transformative software and services for all law-kind. Our award-winning team is 100% focused on making it simple, fluid, and affordable for law firms of all sizes to win the day, with streamlined ediscovery workflows, simplified case management, and best-in-class security at every point.

Our secure, cloud-based solution lets your team begin document review in minutes with powerful data analytics tools, a user-friendly interface and collaborative access from anywhere. Innovative case prep and presentation features will exceed your expectations of what smart eLaw software can do.

* STOP PAYING FOR EDISCOVERY DATA

Nextpoint users get free, unlimited data hosting, OCR, imaging, and productions. With increasing pressure to control costs, it's a predictably affordable solution to protect your data, your case, and your reputation.

Founded in Chicago in 2001, Nextpoint continues to push the industry forward with unlimited data, world-class innovation, and expert services.

Welcome to eLaw the way it should be.

Learn more about Nextpoint

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